

## Record keeping

All businesses must keep personnel and financial records in order to run their business efficiently and to comply with statutory requirements. The type of record will determine the length of time the record must be kept for.

| Document type<br>Personnel records   | How long to keep for (and source of requirement)  |
|--|---|
| Personnel records  |   |
| <ul> <li>Work-seeker records including<br/>application form/CV, ID checks, terms<br/>of engagement, details of<br/>assignments, opt-out notices and<br/>interview notes</li> <li>Hirer records including client details,<br/>terms of business,<br/>assignment/vacancy details.</li> </ul> | 1 year from the last date of providing<br>work-finding services as an<br>Employment Agency or Employment<br>Business (Conduct of Employment<br>Agencies and Employment Businesses<br>Regulations 2003 (Conduct<br>Regulations))   |
| Terms of engagement with temporary<br>worker and terms of business with<br>clients   | 6 years in order to deal with any civil<br>action in the form of contractual claim  |
| Working time records:<br>• 48 hour opt out notice<br>• Annual leave records  | 2 years from the time they were created   |
| Annual appraisal/assessment records  | 1 year from the last date of providing<br>work-finding services as an<br>Employment Agency or Employment<br>Business  |
| References   | The Conduct Regulations require references to be kept for 1 year  |
| Records held relating to right to work<br>in the UK  | 2 years after employment or<br>engagement has ended   |
| Criminal records checks/ Disclosure<br>Barring checks  | When it comes to handling and storing<br>certificates the new DBS Code<br>requires registered bodies to 'handle<br>all information provided to them by<br>DBS, as a consequence of applying for<br>a DBS product, in line with the<br>obligations under Data protection Act<br>1998'. |
| National Minimum Wage<br>documentation:<br>• Total pay by the worker and the<br>hours worked by the worker<br>• Overtime/shift premia;<br>• Any deduction or payment of<br>accommodation;  | For HMRC purposes: 3 years after the<br>end of the pay reference period<br>following the one that the records<br>cover (National Minimum Wage Act<br>1998)<br>Or 6 years (5 in Scotland) in order to  |

| <ul> <li>Any absences e.g. rest breaks, sick<br/>leave, holiday;</li> <li>Any travel or training during working<br/>hours and its length;</li> <li>Total number of hours in a pay<br/>reference period</li> </ul> | show that you have paid at least<br>national minimum wage rates if a<br>breach of contract claim is brought<br>against you.   |
|---|---|
| Sickness records – statutory sick pay   | Records should be kept for payroll<br>purposes, 3 years from the end of the<br>tax year to which it relates   |
| Statutory maternity, paternity, adoption pay  | 3 years from the end of the tax year to which it relates  |
| Pensions auto-enrolment (including<br>autoenrolment date, joining date, opt<br>in and opt out notices, contributions<br>paid)   | 6 years except for opt out notices<br>which should be kept for 4 years. For<br>further information please see The<br>Pensions Regulator's detailed<br>guidance for employers. |
| Gender pay gap reporting  | N/A   |
| Company financial records   |   |
| VAT   | 6 years   |
| Company accounts  | 6 years   |
| <ul> <li>Payroll information</li> <li>CIS records</li> </ul>  | 3 years from the end of the tax year  |
| ITEPA (the intermediaries legislation) records  | Report due every quarter, to be kept<br>for no less than 3 years after the end<br>of the tax year to which they relate.   |